

## 2<sup>nd</sup> Chance First Aid

### Equality & Diversity Policy



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## 1. Introduction

- 1.1 **2<sup>nd</sup> Chance First Aid** is committed to providing services that embrace diversity, promote equality of opportunity and assessments that are based on requirements only and do not discriminate against anyone.
- 1.2 The purpose of this policy is to explicitly state how this commitment and current legislations are to be applied by this Centre to first aid training courses, qualifications and assessment practices.
- 1.3 **2<sup>nd</sup> Chance First Aid** will advise all candidates where to find the current version of this policy via its website [www.2ndchancefirstaid.co.uk](http://www.2ndchancefirstaid.co.uk) Candidates may request a paper version.
- 1.4 This policy covers 3 broad areas:
- a) **Equality** is where people are treated fairly and given an equal opportunity. It is not about treating everyone in the same way, but recognises that needs can be met in different ways. Equality focuses on those areas covered by the law, namely the key areas of race, gender, disability, religion or belief, sexual orientation and age. Legislation seeks to prevent discrimination in all these areas. This Centre believes we all have a duty to promote equality and remove discrimination in race, gender and disability. We do this by analysing statistical data and candidate/stakeholder feedback. We support **ITC First** Awarding Organisation to analyse candidate data.
  - b) **Diversity** is about recognising, valuing and managing individual differences to enable everyone to contribute in their own way feeling comfortable with and understanding various needs.
  - c) **Equal Opportunity** is about providing good practice guidance relating to candidates who are eligible for reasonable adjustments in activities and assessments or who require special considerations.

## 1.5 Scope of this policy

This policy will be applied to all training courses and qualifications offered by this Centre.

## 2. Equal Opportunities Statement

**2.1** **2<sup>nd</sup> Chance First Aid** is committed to providing equal opportunity for everyone who is employed by this Centre or takes advantage of the services provided by this Centre, regardless of age, gender, race, religion, disability, ethnic origin, national origin, marital status, sexual orientation, political persuasion or trades union activity. This commitment will be informed by current UK legislation and EU directive e.g. recognising restrictions on those working with young children and vulnerable adults.

**2.2** It is morally wrong to discriminate directly or indirectly and hinder equality of opportunity. Thus, it is our intention to ensure that no person is subject to unfair treatment in any way and we recognize our responsibilities and legal obligations under all current legislation including the following Acts:

- Equal Pay Act (1970)
- Rehabilitation of Offenders Act (1974)
- Sex Discrimination Act (1975)
- Race Relations Act (1976)
- Disability Discrimination Act (1995)
- Protection from Harassment Act (1997)
- Human Rights Act (1998)
- Data Protection Act (1998)
- Race Relations (Amendment) Act (2000)
- Special Educational Needs and Disability Act (2001/2005)
- Employment Equality (Religion or Belief) Regulations (2003)
- Employment Equality (Sexual Orientation) Regulations (2003)
- Equality Act (2010)

### **3. Application of Equal Opportunities Statement**

**3.1** **2<sup>nd</sup> Chance First Aid** will ensure equality for all learners by ensuring that:

- a) Responsibility for the full implementation, evidence collection, maintenance of registers and annual review of this policy is taken by the manager of **2<sup>nd</sup> Chance First Aid**. All such evidence is to be made available to the Awarding Body **ITC First** upon request.
- b) All qualifications used by this Centre are developed by Awarding Bodies with robust equality systems.

- c) All assessment instruments and processes used will be free from any bias and inclusive for all candidates.
- d) All **2<sup>nd</sup> Chance First Aid** Trainers, Assessors are made aware of our commitment to equality of opportunity during staff induction and cpd.
- e) All **2<sup>nd</sup> Chance First Aid** candidates are made aware of these equal opportunities policy and its implementation on all training course.
- f) As many candidates, and as diverse a range of candidates as possible have access to our qualifications.
- g) **2<sup>nd</sup> Chance First Aid** Candidates have the opportunity to feedback by evaluation forms to this Centre after every course.
- h) Candidates can utilise the Centre Malpractice & Misconduct procedures or Appeals/Complaints procedures for matters relating to alleged discrimination. Escalation to **ITC First** procedures is an option if complaints are not resolved by the Centre.
- i) This Centre in conjunction with **ITC First** will collect sufficient data to allow monitoring and evaluation, to ensure that there is no discrimination on the grounds of race, disability and gender, via candidate registration, achievement documents and course evaluations.
- j) This policy and statement is reviewed by **2<sup>nd</sup> Chance First Aid** annually.
- k) All information and data for review and evaluation is archived. Including:
  - i. Evidence of higher or lower participation by different groups; by collecting candidate registration data from each course.
  - ii. Evidence that different groups have different needs in relation to **ITC First** qualifications; by collecting candidate evaluation data.
  - iii. Authentic sample of evaluation data that is gathered by **ITC First** after training events; by informing candidates that **ITC First** will request additional evaluation data by email completion, from all candidates.
- l) Where a barrier to learning has been identified (through review process, EV reports or complaints and appeals procedures being invoked, this Centre (in conjunction **ITC First** will) investigate and take appropriate action (withdraw assessment material - amend/update – provide training, as necessary) and then continue to monitor the evidence.

#### 4. Diversity Statement

- 4.1 Diversity is about valuing and respecting the differences between learners, regardless of ability and/or circumstances or any other individual characteristic they may have.
- 4.2 This Centre believes differences should be acknowledged, celebrated and embraced to help ensure that all learners feel included in the learning process and the learning environment is suitable for all.

**4.3** **2<sup>nd</sup> Chance First Aid** will consider the following list whilst preparing and undertaking its training activities:

- a) Environment and equipment e.g. adjustable height workstations, accessibility, CPR manikins reflecting age and/or ethnic origin of potential learners.
- b) Programme resources e.g. Handouts and presentations to be capable of adaptation to a number of formats, consider other languages, language level and jargon, illustrations to reflect diversity of potential learners.
- c) Staff development e.g. ensuring all are well informed of current policies and procedures in good time for the knowledge to be meaningful.
- d) Information e.g. this should be accessible to all, email or notice-board or leaflet.
- e) Liaising with others e.g. Language interpreters may be required or staff who can use sign language.
- f) Information may need to be shared between businesses; learners must agree to their disclosure to be shared with legitimate agencies. The Disability, Discrimination Act (DDA) describes the duty to comply with learner requests for confidentiality.
- g) Feedback and evaluations should be obtained from all learners to ensure that current practices are responsive to their needs and any barriers to learning identified and mitigated.

## **5. Summary of Procedures during training and assessment session**

### **5.1 Candidate Procedures**

- a) For any matter arising from or relating to this policy during a training course, candidates should:
  - I. Inform the Trainer delivering the course. Most matters can be resolved at this level. Minor concerns can be addressed by making a comment upon the course evaluation form.
  - II. Inform **2<sup>nd</sup> Chance First Aid** in writing at their earliest opportunity if the situation cannot easily be resolved.
  - III. Inform ITC directly if **2<sup>nd</sup> Chance First Aid** cannot resolve the matter according to published timescales.
  - IV. All **2<sup>nd</sup> Chance First Aid** trainers/assessors know this procedure and are informed at staff induction.

## **6. Data collection**

**6.1** It is **2<sup>nd</sup> Chance First Aid** and **ITC First** policy that all information and data be shared with the regulatory authorities upon request.

### **a) ITC Candidate Registration Form**

- I. Gender – male, female or prefer not to say (tick box)
- II. Special needs or reasonable adjustments requested (text box)
- III. National Identity (tick box)
- IV. Ethnicity - ethnic group definitions based upon 2001 census question (tick box)

**b) Candidate Evaluation Form**

- I. Each candidate is asked to complete an end of course evaluation form, which allows Centre training courses to be analysed in relation to the information asked for.
- II. Candidates have an opportunity to add ‘amplified comment’ to possible areas of concern, each comment received is scrutinised by the **2<sup>nd</sup> Chance First Aid** Director **Neil Rodgers**. Any area for concern is investigated. Specific evaluation questions ask for a candidate response relating to:
  - The assessment component of the qualification
  - The teaching component of the qualification
  - The qualification courses materials
  - Special adjustment requirement

**c) Candidate Written / Practical Assessment Forms**

Each completed form will be logged then forwarded to **ITC First**.

**d) Request for Special Considerations Form**

Each completed form will be logged then forwarded to **ITC First**.

**7. Equality Impact Monitoring**

- 7.1 **2<sup>nd</sup> Chance First Aid** will maintain an Equality & Diversity complaints register that will be reviewed annually.
- 7.2 **2<sup>nd</sup> Chance First Aid** will review this policy as and when required, as part of **ITC First** procedures.